

# BALLOON ORDER AND CONTRACT

CONTRACT BETWEEN VENDOR **Amore Balloons** AND CUSTOMER \_\_\_\_\_

## CUSTOMER INFORMATION

CUSTOMER NAME \_\_\_\_\_  
ADDRESS \_\_\_\_\_  
CITY \_\_\_\_\_



## EVENT DETAILS

DELIVERY LOCATION \_\_\_\_\_  
ORDER DETAILS: \_\_\_\_\_  
\_\_\_\_\_ DELIVERY TIME \_\_\_\_\_  
\_\_\_\_\_

## PAYMENT AGREEMENT

It is agreed upon by all parties that the total cost of all rentals and/or rentals is \$ \_\_\_\_\_ CUSTOMER INITIALS \_\_\_\_\_  
\*\*\*Please note\*\*\* We require a 50% retainer of the total balance to be paid at the time your order is placed and contract to be signed. This is to guarantee your date is booked with us.

Remaining balance is to be paid 7 days prior to the event date

Forms of payment accepted is  Square  Zelle

## CANCELLATION AND DESIGN CHANGE FEES

IF CUSTOMER CANCELS OR POSTPONES THE RENTALS AND OR DÉCOR FOR ANY REASON THE RETAINER WILL NOT BE REFUNDED, HOWEVER A CREDIT OF THE REMAINING AMOUNT WILL BE ISSUED WHICH CAN BE APPLIED TO ANY FUTURE EVENT FOR UP TO ONE YEAR FROM THE SCHEDULED DATE. IF CANCELLATION OCCURS WITHIN 14 DAYS FROM SCHEDULED EVENT DATE RETAINER AND ANY MONIES PAID WILL NOT BE REFUNDED NOR WILL A CREDIT WILL BE ISSUED. A DESIGN CHANGE FEE WILL OCCUR AT A MINIMUM OF 10% OF THE NEW TOTAL FOR ALL CHANGES MADE WITHIN 14 DAYS OF THE EVENT DATE. FEES MAY VARY BASED ON EXTENT OF THE NEW CHANGES

Customer Initials \_\_\_\_\_

## OUTDOOR EVENTS

Sunshine, wind, heat and other atmospheric conditions dramatically affect balloon décor. For all outdoor events, classic balloon décor deliveries, and balloon sculptures CANNOT be guaranteed to withstand inclement weather. Customer should have a secondary plan to include a indoor location for deliveries. ALL SALES FINAL

Customer Initials \_\_\_\_\_

## **OWNERSHIP OF MATERIALS**

Deliver for rentals need to be at least 2 hr prior to the event depending on how big of a installation the order is. Pickup time for rentals when applicable is no more than 1 hour after the event or next day. All pickups after 11pm will occur additional after hour charges. All equipment used for the balloon design is property of AMORE BALLOONS and is used on a rental basis. Customer is fully responsible for providing timely access to to the event area when strike and teardown when applicable. If AMORE BALLOONS has to wait 15min pass agreed upon pickup time a wait fee of \$25 per 15 minute increments will occur. Should all equipment and materials used not be available to retrieve from the location for any reason, the customer will be responsible for the replacement costs of the missing equipment or materials.

Customer Initials \_\_\_\_\_

## **LIMITED LIABILITY CORPORATION FROM ANY OF THE FOLLOWING**

Helium inhalation or injury from lack of oxygen, slipping on broken balloon, latex allergies, children having access to balloons before, during or after events. Children putting balloons in their mouth and choking, eye/facial/body injuries from popping balloons, heart attacks from popping balloons, hearing loss due to popping balloons lesions, abrasions, suffocation, choking, loss of sight, loss of hearing, dizziness, drowsiness, loss of consciousness, broken body parts, death or any other personal or property damage caused or alleged to have been caused by popping balloons. Damage to swimming pool filtration systems, paint walls or ceilings are no fault of AMORE BALLOONS.

Customer Initials \_\_\_\_\_

**Signing below indicates you have completely read and concur with the terms of this contract.**

**Signature** \_\_\_\_\_ **Date** \_\_\_\_\_